



Dear Family,

Welcome to Brella! We are thrilled to have you join our community and are here to support your family's child care and early education needs.

Please complete the necessary paperwork to ensure a smooth transition for your child. All children must submit proof of vaccinations. Our immunization requirements are included on the [forms page](#). A Physician's Report completed by your pediatrician is due within 30 days of your child's first visit. Once your paperwork is submitted, our team will review it and email you within 24-72 hours confirming your approval, or requesting additional documentation

Brella is growing in popularity, and while we strive to accommodate as many families as possible, there may be occasions when our centers reach maximum capacity. In this case, booking your desired schedule may be challenging. Please don't be discouraged.

We encourage you to book as much in advance as possible. If your desired dates are booked, we encourage you to add yourself to the waitlist on the app. If you are interested in a consistent schedule with guaranteed booking hours, we invite you to learn more about our Early Birds booking program [HERE](#). Email your preferred center to be added to our interest list if you feel this would best suit your needs.

Current availability:

Brella Playa Vista: Infant and limited Preschool Program availability

Brella Hollywood: Infant and limited Preschool Program availability

Brella Pasadena: Infant and Preschool Program availability

Additionally, we'd like to include a note about illness. Child care settings present a wonderful opportunity for children to interact with their peers, many for the very first time! However, it is extremely common for children to contract illness, often multiple times, within their first few months of being in group care. This is not a reflection of school cleanliness. *It is important when starting a childcare program to prepare your family to care for a potentially sick child, as well as yourselves.*

Brella is a well-child facility which means parents must pick up sick children and we require that children meet wellness criteria before returning to Brella after illness. We kindly ask that you refrain from bringing your child to the center if they are experiencing any symptoms of illness. This includes fever, runny nose, cough, rash, or other signs of contagious illness. **If your child exhibits symptoms of illness, we kindly request that you notify our center team ASAP so we can take steps to safeguard our community.** By working together to prioritize the health and well-being of all children in our care, we can create a safe and supportive environment for everyone. Learn more about our policy in our Parent Handbook [HERE](#).

Thank you for choosing Brella as your trusted partner in your child's early education journey. We look forward to getting to know your family and providing the highest quality care for your child.

Best,
The Brella Team